Downloading the CLEAR App
Download the CLEAR App

Before you can use Health Pass, you have to download the CLEAR app.

Existing CLEAR members who already have the CLEAR app should update their app to the latest version.
Open the CLEAR App

Once downloaded, open the CLEAR app and tap Get Started in the Health Pass tile.
Select Your Location

When you are prompted to enter a participating venue or location, choose

- Have a code?
- Enter a Code
Enrolling in CLEAR
Enroll in CLEAR

In order to use Health Pass you need a CLEAR membership. If you’re already a CLEAR member, there’s no need to re-enroll.

If you don’t have a CLEAR membership, enrollment can be done on your mobile device in just a few minutes!
Terms & Conditions

New members signing up for the first time must accept CLEAR’s Terms & Conditions before continuing.

The Terms & Conditions are also available on CLEAR’s website.
Enter Your Email Address

Enter your email address when prompted.

If you already have a CLEAR account, you don’t have to enroll again. Once you enter your CLEAR username and password, you can move onto the next step.

If you’re enrolling in a free CLEAR membership for the first time, follow the instructions on your device to enroll.
Enter Your Phone Number

New CLEAR members enrolling for the first time will be prompted to enter their mobile phone number.

CLEAR will send you a **SMS verification code** to confirm your phone number.
2-Step Enrollment

To complete enrollment, the app will prompt the user to begin the 2-step enrollment process.

The user will have to scan their ID and take a selfie.
Scan Your ID

**Instructions**

Get your ID ready
We recommend a photo ID card to enroll.

**Select ID Type**

What form of ID are you using?
CLEAR accepts passports and photo IDs from the United States and Canada. For other countries, we accept only passports.

- US & CANADA PHOTO ID CARD
- PASSPORT

**Scan Front**

Take a photo of the front of your US & Canada PHOTO ID Card.
Center your ID in the frame.

**Scan Back**

Take a photo of the back of your US & Canada PHOTO ID Card.
Center your ID in the frame.
Snap a Selfie

Instructions
Snap a photo
We’ll use this to confirm that you are you in the future.

Selfie Capture
HOLD STILL

Liveness Instructions
For humans only
On the next screen, keep your face within the oval to prove that you’re really you.

Liveness Capture
Move closer
Choose a Password

The final step in the enrollment process is to choose a password. Keep your account secure with a strong password that is:

- At least 8 characters long
- Contains at least one number and one letter
- Contains at least one special character
Linking Proof of Vaccination
Entry Requirements

An easy to follow checklist will appear -- prompting the guest on entry requirements.
Provide Required Consents

Before you can link your proof of vaccination to your CLEAR account, you must consent to CLEAR receiving your medical records and sharing your Health Pass status.
Connect Vaccine Records

You’ll see different screens depending on your vaccination provider. Follow the instructions on-screen to link your vaccine records to your CLEAR account.
Connect Your Vaccine Records

Different screens depending on provider type selected
Vaccine Card Scanning Issues

Having trouble scanning your vaccine card?

- It’s best to scan your vaccine card on a flat, well-lit surface where the edges of the card are clearly visible.
- Position your vaccine card in the center of the frame. Follow the on-screen instructions for proper placement.
Completing Health Pass
Completing a Health Pass

With the CLEAR app open, tap the Health Pass tile to get started.
Verify Your Identity

Verify your identity by snapping a selfie.
Entry Requirements

An easy to follow checklist will appear -- prompting the guest on entry requirements.
Your Health Pass

See Health Pass result (based on vaccine only)
Completed Health Pass

If Health Pass is *gradient GREEN*

Confirm the face pictured matches the person present.
Proceed to the entry.

Retrieving your Health Pass

Your Health Pass will remain valid for **720 hours** after completing your Health Pass and can be retrieved at any time by tapping the Health Pass tile on the home screen of the CLEAR app.